

## Medifab Ltd. Quality Policy

Medifab Ltd Supply a range of equipment to assist people of all ages with postural and physical challenges. Medifab's mission is "Shaping Better Lives", making a positive difference to lives of persons with a disability, therapists, and carers globally by providing leading edge postural care solutions for a wide range of special needs.

We are committed to continuous improvement in quality and our mission is to meet or exceed our customers' expectations through achieving our annual Quality Objectives.

We will achieve our objective through safety, quality, teamwork, and consistency of care at all levels and will ensure this is communicated and understood.

### Medifab Ltd. commits to:

- Maintain certification to ISO 9001 quality system standards and continually improve our business processes and systems.
- Comply with the appropriate Medical Device Market regulations in Australia, New Zealand, and Europe and the applicable Product Standards including EN12182 (Assistive products for persons with disability. General requirements and test methods).
- Provide life changing products that are safe, effective and of high quality.
- Continually improve the effectiveness of our quality management systems.
- Provide staff with ongoing training and development opportunities; and
- Identify, report, investigate and resolve all non-conformities and take action to prevent recurrence.

This Quality Policy is reviewed annually along with our Quality Objectives. Any improvements identified from the review will be included in the Quality Planning to increase effectiveness to ensure continual improvement.



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General Manager

**Date:** 1 June 2022



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